



EXPERT CONSULTING SERVICES FOR WELL-DEFINED PROJECTS WITH HIGH BUSINESS IMPACT

OVERVIEW

If you have a data-driven business, your database is among the most valuable assets you have. However, to be successful, you must ensure an uninterrupted flow of information and proactively confirm that your critical systems are running at peak performance.

When you need an advanced DBA resource for short-term projects or running out of resources for tactical support, it's time to engage our [database consulting services](#). Our consulting engineers have decades of the required experience to plan and execute complex projects with minimal interruption to current operations.

HOW WE HELP:

- Database architecture and design
- Database cloud migration
- Database cross-platform migration
- Database upgrades
- Database performance tuning
- Database vulnerability assessments
- Emergency services
- 360 health checks

KEY PROJECTS:

DATABASE & CLOUD MIGRATIONS

Cloud Migration

- Assessment of current on-premise infrastructure
- Advice on cloud provisioning, migration, and optimization strategies
- Implement monitoring and perform database maintenance
- Install backup and recovery solutions for business continuity
- Implement best practice configuration and database management

Database Migration

- Dedicated team for migration projects
- Cross-database migration expertise: Oracle to Postgres and Sybase to SQLServer
- Cross-Platform migration. Unix to Linux such as Solaris to Linux, AIX to Linux or HP to Linux
- Custom-built tools to shorten the lifecycle of the project
- Specialization in designing and implementing complex configurations
- Senior-level resources on various DBMS technologies to quickly resolve issues
- Certified project managers using Agile principles ensure that projects are delivered on time and under budget.
- We implement new solutions using best practices on the target platform from the ground up to mitigate any current pain points.

SPINNAKER SUPPORT PROVIDES DATABASE CONSULTING & ADVISORY SERVICES FOR:

- Oracle Database
- SAP Sybase ASE
- SAP HANA
- Microsoft SQL Server
- Open source databases (MySQL, NoSQL, and PostgreSQL)

DISASTER RECOVERY

Our expert engineers have planned and executed a vast number of disaster recovery (DR) solutions and business continuity projects. Various backup and recovery solutions can be implemented based on the client's recovery point objective and recovery time objective. Also, Spinnaker Support DBAs provide support during emergencies or when executing DR drills.

HEALTH CHECK & PERFORMANCE TUNING

Companies often fail at performance tuning over the life of a database, and a health check can quickly uncover system inefficiencies. Our deep-dive health check assessment includes an analysis report that can address issues in the short term and keep your system running smoothly for a longer period. Our expert team audits your database 360 degrees and details critical recommendations. We focus on all aspects of the setup and not just one problem.

DATABASE UPGRADES

Vendors constantly release newer versions to accommodate new features and meet challenging security needs. So, the older version could go out of support very quickly. To be supported by the vendor, the older version should be updated to the latest version. These upgrades require a special skill set and expertise. Our expert team performs upgrades and modernization projects with little or no downtime. We follow best practice deployment methods to mitigate any risks to the production system and avoid costly downtimes. Our experts guide organizations to make use of newer features, implement best-practice configurations, modernize monitoring capabilities, and implement updated security while upgrading the system.

WHY SPINNAKER SUPPORT?

Consulting projects with transformational outcomes require a team that has a comprehensive understanding of how technology platforms operate and impact businesses. Spinnaker Support's unique market position as a leader for [third-party support](#) and [managed services](#) means we know exactly how to fine-tune and modernize critical business technology.

With our team by your side, you have access to experts who have seen it all. Our software engineers average 20+ years of product experience, the most in the market. They have already resolved some of the toughest challenges, which is why we deliver high-quality consulting projects better and faster. We can also continue to support customers long after a project is complete.

HOW TO LEARN MORE:

For more information about how our consulting services can propel your organization forward, [contact Spinnaker Support today](#).

ABOUT US:

Spinnaker Support provides global enterprise software support, managed services, and project-based consulting to many of the world's most recognized and respected brands. Founded in 2008, our customer focus, business integrity, and depth of expertise have earned us the trust and loyalty of over 1,300 organizations located in 100+ countries. Our dedicated international team works closely with every customer to ensure they receive exceptional, customized services that clear the way for their operational success. Today, Spinnaker Support is proud to be the industry's highest-rated provider for software support services for Oracle, SAP, Microsoft, and Salesforce.

